

Global Licenses

(Non-USA)

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The Banxa Group, through its separate affiliates, holds the following regulatory licenses, registrations, authorisations, and approvals. For licenses held in the USA, please see our USA Licenses page.

For more information regarding which Banxa Group entity contracts with Customers, see clause 18 of the [Customer T&Cs](#).

Country	Banxa Entity	License	Authority
Australia	Global Internet Ventures Pty Ltd	Digital Currency Exchange (#DCE100618765-001)	Australian Transaction Reports and Analysis Centre (AUSTRAC) Level 27, Tower 2 727 Collins Street Docklands VIC 3008
Brazil	BNXA Brazil LTDA	Crypto Asset Service Provider (No license is currently required)	Not Applicable
Canada	Richmond Internet Ventures Corporation	Money Services Business License (#M20577911)	Financial Transactions and Reports Analysis Center of Canada (FINTRAC) 234 Laurier Avenue West Fl 24 Ottawa, Ontario K1P 1H7
Canada (Quebec)	Richmond Internet Ventures Corporation	Money Services Business License (Permit #15280)	Revenu Quebec 3800, rue de Marly Quebec (Quebec) G1X 4A5
Lithuania	LT Internet Ventures UAB	Crypto Asset Exchange Operator (#305657202)	Financial Crimes Investigation Service (FCIS) Sermuksniu Str. 3 LT-01106 Vilnius, Lithuania dokumentas@fntt.lt
The Netherlands	EU Internet Ventures B.V.	Crypto Service Provider Registration (CRM# R179508)	De Nederlandsche Bank N.V. (DNB) Postbus 98 1000 AB Amsterdam crypto@dnb.nl
Turkey	BNXA Teknoloji Anonim Sirketi	Crypto Asset Service Provider (No license is currently required)	Not Applicable

DISCLOSURES

Australia

Our Digital Currency Exchange registration allows us to operate as a digital currency exchange to exchange between virtual currencies and digital currencies.

If you have a complaint, please contact Global Internet Ventures Pty Ltd at support@banxa.com or, through our **preferred** method, by raising a ticket at <https://support.banxa.com/en/support/tickets/new>.

Brazil

At this time, current laws and regulations in Brazil do not require a Crypto Asset Service Provider to hold a special license or register with any regulatory agency.

If you have a complaint, please contact BNXA Brazil LTDA at support@banxa.com or, through our **preferred** method, by raising a ticket at <https://support.banxa.com/en/support/tickets/new>.

Canada

Our Money Services Business License both in Canada and the Province of Quebec allows us to operate as a virtual currency exchange and offer Canadian alternative payment methods.

If you have a complaint, please contact Richmond Internet Ventures Corporation at support@banxa.com or, through our **preferred** method, by raising a ticket at <https://support.banxa.com/en/support/tickets/new>.

Lithuania

Our Crypto Asset Exchange Operator registration allows us to operate as a cryptocurrency exchange and offer local alternative payment methods.

If you have a complaint, please contact LT Internet Ventures UAB at support@banxa.com or, through our **preferred** method, by raising a ticket at <https://support.banxa.com/en/support/tickets/new>.

The Netherlands

Our Crypto Service Provider registration allows us to operate as a virtual asset exchange and provide custodial services (Custodial Wallet Provider).

If you have a complaint, please contact EU Internet Ventures B.V. at support@banxa.com or, through our **preferred** method, by raising a ticket at <https://support.banxa.com/en/support/tickets/new>.

Turkey

At this time, current laws and regulations in Turkey do not require a Crypto Asset Service Provider to hold a special license or register with any regulatory agency.

If you have a complaint, please contact BANXA Teknoloji Anonim Sirketi at support@banxa.com or, through our **preferred** method, by raising a ticket at <https://support.banxa.com/en/support/tickets/new>.
